

# About Altourage

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Altourage is a client-obsessed managed service provider. We offer Support Services, Cybersecurity Solutions, Cloud & Infrastructure Management and Business Transformation Consulting.

Our highest purpose is creating true partnerships with our clients. To do so, we purposefully select dedicated teams of engineers, project managers, help desk analysts, and client success professionals that become a true extension of our clients' organizations.

We combine unmatched customer service, deep technology expertise, two decades of industry experience, and cutting-edge solutions to transform our clients into secure, nimble, efficient, industry-leading companies.

## Our Approach

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### Technology

Facing a rapidly changing business landscape, it isn't hard to understand why company leaders feel overwhelmed by technology. Endless cloud options, a new workplace paradigm, evolving customer demands, cybersecurity threats, and emerging technologies make it difficult to feel confident that your IT ecosystem is where it needs to be.

We see technology as a toolkit to accomplish your business goals in the most efficient way possible. Rather than technology driving business processes, we believe that the vision for your company should drive where and how technology is incorporated into your organization.

### Service

True service comes not just in delivering short-term fixes, but in creating long-term opportunities. And, while there are many times when a client simply needs a password reset, being a real partner with our clients means always asking ourselves "How can we help you do this better?"

To support this vision, our teams understand that their job is to focus on solving business problems in the most productive way possible. We encourage our clients to proactively book time with their client success manager to brainstorm and to let us envision new ways of solving problems.

### Imagination

Every member of the Altourage team is excited by the idea that the right technology solutions can propel a business ahead of its competition. We recognize that our role is often to spark the imagination of our clients, so they too can feel the excitement for what is possible. And so, we ask our clients to imagine along with us.